



NBAA 37TH ANNUAL INTERNATIONAL OPERATORS CONFERENCE

One World, Your World

Attendee Brochure

March 29-April 1, 2010
Hilton New Orleans Riverside
New Orleans, LA

ONE WORLD, YOUR WORLD

NBAA's International Operators Conference provides resources and strategies for best practices to those individuals responsible for the safe and efficient transportation of business aviation travelers to global markets. Along with technical updates, session topics will include legal and cultural issues facing operators and passengers, security and international regulations, environmental issues, and customs, border and quarantine updates. Traditional regional reviews will spotlight areas around the globe to which NBAA Members fly most frequently and the entire third day of the conference will be devoted to international safety issues. Do not miss this opportunity to network with your peers as well as meet the service providers that deliver the valuable resources for planning safe and successful international trips. A special IS-BAO Manual Workshop will be presented prior to this year's conference on Sunday, March 28.

AGENDA

SUNDAY, MARCH 28, 2010

7:30 am – 8:00 am NBAA PDP Registration and Continental Breakfast

8:00 am – 5:00 pm

NBAA PDP Course: IS-BAO Workshop

(Meets NBAA PDP Objective Ops4)

Presented by IBAC

This Workshop is designed to provide information and guidance to operators who are implementing or considering implementing, the IS-BAO standard and help them complete the registration efficiently and effectively. Flight department managers, chief pilots, safety officers and maintenance managers are the main target audience along with all other members of your organization involved in IS-BAO implementation. Due to workshop format this will be limited to a maximum of 25 attendees. Register early to ensure you're included.

IOC Golf Outing

12:00 noon – Boxed Lunch

1:00 pm – Tee off

Please join us for an afternoon of golf at Stonebridge Golf Club of New Orleans; 1500 Stonebridge Drive Gretna, LA 70056. The cost is \$85 per player, which includes golf, cart, range balls and box lunch. Transportation will not be provided. If you need a ride or can provide transportation please meet in the Hilton Lobby at 11:30 am.

5:00 pm – Awards Reception

MONDAY, MARCH 29, 2010

7:30 am – 8:00 am Registration and Continental Breakfast

8:00 am – 8:30 am

Welcome, Purpose and Goals of the International Operators Committee

Gary Deitz, IOC Chairman, Brad Baas, IOC Vice chair, Steve Thorpe, Regional Lead Coordinator and Scott Harrold, Master of Ceremonies

8:30 am – 10:00 am

Regional Review; Russia and China

Presented by Greg Parke, Consultant (Russia), Jerry Norton, Consultant (China), Joe Wilson, ASA Group, Leonid Koshelev, Streamline Ops (Russia)

Presented from a pilot and regional handler perspective, this session covers pre-trip planning, regulatory requirements, airport and airspace environment, regional and cultural considerations and key operational issues.

10:00 am – 10:30 am Break

10:30 am – 12:00 noon

International Medical Concerns

Presented by Dr. Paulo Alves, MedAire, Inc. Dr. Melissa Mallis, Institutes for Behavioral Resources, Inc. Dr. Quay Snyder, Virtual Flight Surgeons, Inc.; Moderated by Debbi Laux, MedAire

Today, worldwide health and fatigue issues affect us all. Get up-to-date information on topics that concern you, your co-workers, passengers and families as they relate to long range flight operations.

12:00 noon – 1:15 pm Lunch

1:15 pm – 1:30 pm Announcements

1:30 pm – 3:15 pm

Regional Review; South Pacific/India

Presented by Rob Leach, Air Center One, Joe Wilson ASA Group Ltd (tentative), Rick Ballew, Air Routing International, Pilot – TBA; Moderated by Bris Gannett, Air Routing International

This session includes experts from the Pacific and Indian region who present an overview and highlight the “current and future” as it applies to the corporate operator. The panel of ground handlers and pilots offer a review of the planning and actual operations of a trip. The session concludes with a review of operational concerns that might affect an operator when planning a trip into the Pacific Rim, highlighting time-lines/changes in procedures and requirements since IOC/2008.

3:15 pm – 3:45 pm Refreshment Break

3:45 pm – 5:00 pm

Legal Issues Faced Around the World

Moderated by Lex den Herder, Universal Weather & Aviation

Legal systems around the world vary and vary even more greatly when it comes to aviation law. While ICAO goes a long way in attempting, via the Chicago Convention, to bridge these differences, there are always non-standard approaches and at times even linguistic variances awaiting the uninformed. This session will try to mitigate some of these issues for the operator.

6:00 pm – 7:30 pm Chairman’s Reception
Hilton Riverside New Orleans

TUESDAY, MARCH 30, 2010

7:30 am – 8:00 am Registration and Continental Breakfast

8:00 am – 8:15 am Announcements

8:15 am – 10:00 am

Regional Review; North America/North Atlantic

Presented by David Stohr, Air Training International, representatives from the FAA, the Canadian Border Service and a pilot, TBA; Moderated by Nancy Pierce, Jeppesen

A review of the North Atlantic procedural updates and future equipment requirements including a pilot perspective on track navigation and technical stops. This session also covers CANPASS, Corporate CANPASS and cabotage updates.

10:00 am – 10:30 am Break

10:30 am – 12:00 noon

Security; Ramp, Crew, Special Events

Moderated by Charlie LeBlanc, Air Security International

An aid to International operators in understanding how to recognize threats, what to look for when assessing airport security on landing and guidance on how to make last minute changes. Additionally this session provides guidance on handling a crisis situation while in flight and how to integrate the flight department into the overall crisis management plan. The session closes with an update of the TSA LASP (large Aircraft Security Plan) status and requirements.

12:00 noon – 1:00 pm Lunch

1:00 pm – 1:15 pm Announcements

1:15 pm – 3:00 pm

Regional Review, Caribbean, South America

Moderated by Lex den Herder, Universal Weather & Aviation

This session will delve into the concerns driven by unique regional differences that will need to be dealt with in operating south of the US. Regulatory and technical changes continue to have affects with which an operator must be familiar such as weather, communications, RNP 4&10, CARICOM, pending ADS-C, ASSI and CIQ requirements.

3:00 pm – 3:30 pm Break

3:30 pm – 5:00 pm

International Regulations and their effect on Flight Operations

Moderated by John Shirk, Alternative Aviation Services

This comprehensive session covers a multitude of factors in the evolution from today's enabling-technologies for NextGen, SESAR, ADS (B & C) and the many other pending regulations that will inevitably follow in trail. Also to be reviewed will be the ghosts of codifications past, ICAO SARPS and the numerous NAA rules (there are nearly 200 ICAO states) wherein lie the "gotchas" that go well beyond just the flying of the aircraft.

WEDNESDAY, MARCH 31, 2010 – IOC SAFETY DAY

7:30 am – 8:00 am Registration and Continental Breakfast

8:00 am – 8:15 am Introduction of “Safety Day”
Moderated by Brad Baas, 3M

8:15 am – 9:45 am

Trainer Feedback, Safety Management Systems

Moderated by Ron Weight, Honeywell and Kathy Perfetti, IBAC

An update of the most Frequently Asked Questions reference SMS and recommendations from the industries Professional International Procedures Trainers.

9:45 am – 10:15 am Break

10:15 am – 12:00 noon

Phraseology SIDS, STARS, Weather Tools

Moderated by Shawn Scott, Scott International Procedures and Roger Rose, International Pilot Services

How one hears what is said and its compliance with international standards is the difference between a safe operation and something less. Standard international operational nomenclature is a must.

12:00 noon – 1:00 pm Lunch

IOC Exxon/Mobil and the Avitats International Scholarship

Presented by Cathy McNary, Exxon/Mobil

1:00 pm – 1:15 pm Announcements

1:15 pm – 2:30 pm

PANS Ops, QFE/Metric Altimetry

Presented by Mike Schaaf, FlightSafety International and Don Trezell, CAE SimuFlite

International Air Navigation Procedures vary from region to region and these differences are critical to safe operations.

2:30 pm – 3:00 pm Break

3:00 pm – 4:30 pm

Oceanic Airspace Structure/Contingencies

Presented by Dave Stohr, Air Training International

The strategic nature of ATM in oceanic airspace requires a greater level procedural awareness by all operators.

6:00 pm – 9:00 pm

Rollin’ Down the River Evening Networking Event

Join us for a Traditional Cajun Evening cruising down the Mississippi River. The evening includes cocktails, a delicious New Orleans style buffet dinner and a genuine Dixieland Jazz Trio.

THURSDAY, APRIL 1, 2010

7:30 am – 8:00 am Registration and Continental Breakfast

8:00 am – 8:10 am Announcements

8:10 am – 9:55 am

Regional Review; Africa/Middle East

*Presented by Otto Wright, JetEx and James Lloyd, West Point Aviation, a Gulfstream Pilot based in South Africa
Moderated by Mike Wittman, Pacific Coast Forecasting and Keith Dixon, Colt International*

A review of operational issues in this area of diverse cultures and their effect on flight operations with emphasis on cultural and physical geography, specific hot spots and procedures and resources to help make your trip a success.

9:55 am – 10:15 am Break

10:15 am – 12:00 noon

Regional Review, Europe

Moderated by Ryan Frankhouser, ARINC

This session will cover key operational issues, flight planning and ground handling considerations and regulatory compliance issues. The panel of speakers will include both regional subject matter specialists and pilots who will each share their unique perspectives on operating within the region and outline best practices for safe and error-free operations. Many “hot” topics will be discussed, including discussion of the European Union Emissions Trading Schema (EU-ETS) and how it affects you as operators.

12:00 noon – 12:30 pm Box Lunches

12:30 – 1:45 pm

Customs

Moderated by Gordon Berturelli, FlightSafety International

All session subject matter and speakers are subject to change.

GENERAL INFORMATION

HOTEL INFORMATION

Hilton New Orleans Riverside
Two Poydras Street
New Orleans, Louisiana 70130
(504) 561-0500
Hotel Rate: \$129
Cut-off Date: March 12, 2010

ONLINE REGISTRATION

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NBAA is pleased to offer the convenience of online registration to all Attendees of the NBAA 37th Annual International Operators Conference. Registration can be found on the NBAA web site at www.nbaa.org. A credit card is required for online registration. You will receive confirmation of your registration upon completion of the process. Badges will be handed out onsite. If you have any questions regarding registration, please contact NBAA Registration at registration@nbaa.org or by phone at (202) 478-7770.

ATTENDEE PRICING

Tuesday, March 28, 2010

NBAA PDP Course

(Includes continental breakfast, lunch, breaks as well as handout materials.)

Member Price	\$495
Non-Member Price	\$645

Monday, March 29 – Thursday, April 1, 2010

NBAA 37th Annual International Operators Conference,

(Includes continental breakfast, lunch, breaks, Wednesday evening networking event, as well as handout materials.)

Member Price	\$875
Non-Member Price	\$1025

Wednesday Evening Networking Event

Spouse/Guest Fee	\$75
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SUBSTITUTIONS/CANCELLATIONS

A full refund less a 10 percent processing fee will be made for seminar cancellations received in writing prior to March 26, 2010. NBAA understands the last-minute nature of business aviation and has allowed as much flexibility possible. However, there will be NO REFUNDS after March 26, 2010. All requests must be made in writing to registration@nbaa.org. If you are unable to attend and wish to send another representative from your company, simply e-mail the name of your replacement to registration@nbaa.org.

SAVE THE DATES – 2010 NBAA EVENTS

NBAA 25th Annual Maintenance Management Conference
April 6–8, 2010 • San Diego, CA

NBAA Business Aviation Taxes Seminar
June 4, 2010 • Chicago, IL

NBAA Flight Operations Manual Workshop and Management
Fundamentals for Flight Departments Workshop
June 21–24, 2010 • San Diego, CA

NBAA 15th Annual Flight Attendants Conference
June 24–26, 2010 • San Diego, CA

NBAA 19th Annual Tax, Regulatory & Risk Management Conference
October 17–18, 2010 • Atlanta, GA

NBAA 63rd Annual Meeting & Convention
October 19–21, 2010 • Atlanta, GA

**For details about these and other NBAA events as they become available,
visit www.nbaa.org/events.**



NBAA

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